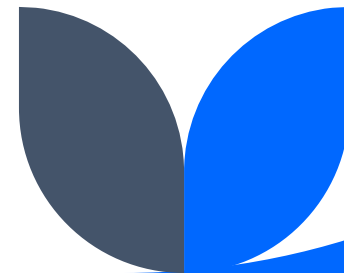


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# Springfield Park Place Security System Quick Overview

Park Place has a state-of-the-art video surveillance and security system, which includes the following features:

- ❖ License Plate recognition & validation
- ❖ uPass bar code for easy gate entry
- ❖ Virtual Guard for tighter control over who can enter our community
- ❖ Video surveillance & recording at the front gate
- ❖ Video analytics with reporting capabilities
- ❖ Video surveillance 24/7 in and around the Pool Area (off season)



# Guest Access

- ❖ Visitors locate the resident's name on the panel and presses the call button
- ❖ The phone number on file will ring your home or cell phone (which ever number you have registered)
- ❖ Resident answers the phone and press '9' on the phone – and the gate will open
- ❖ Same applies using your "shortcut code" enter your code 123 (example) press the call button (Faster Access)
- ❖ Answer the phone and then press '9' on the phone – and the gate will open
- ❖ To receive your "shortcut code" contact the management office.



# Virtual Guard 7 Days a Week, 24/7

- ❖ Visitors will continue to gain access via the Visitor lane at the front gate, but instead of a live guard, when the system is active, dial '000' and press the call button the remote & Virtual guard will answer
- ❖ The remote guard will ask how they can help you. You will give them your unit number and a password. Once the password is confirmed the gate will open
- ❖ If you are traveling in another vehicle by limo or taxi etc., you would simply dial '000' and press the call button. Provide the guard you unit number and password and the gate will open
- ❖ If you are expecting guests a temporary password can be established with the central station monitoring company by calling 855.293.2128. You are a resident from Springfield Park Place & you would like to set up a temporary password
- ❖ The same is true if you are not available to answer your phone or when a guest or a delivery is otherwise unable to reach you by calling you from the access system at the front gate. The remote guard needs to be told your unit number or last name and the temporary password you provided to us in advance.



# Things You Should Know About The New Security System

- ❖ Residents will access the community as always using resident's gate through the license plate recognition system and a u-Pass tag for redundancy
- ❖ Visitors will have access to community via our New Virtual Guard, frequent guests will enter using a u-Pass tag that will be provided to all homeowners. Each homeowner will receive two additional u-Pass guest tags at no charge (and must be registered on the system), additional tags may be purchased through the management office at a cost of \$7.00 per tag
- ❖ Residents are responsible for notifying the SPP management office for any vehicle or license plate change in writing by submitting an updated census form
- ❖ Contractors will gain access through the visitor's gate using the virtual guard during off-hours 7am-7pm
- ❖ Deliveries during peak periods 4:30 pm-7 am will gain access through the visitor's gate using the virtual guard.
  - ❖ Accommodations will be made for those early morning deliveries (Newspapers, School Buses, Mail, etc.)
- ❖ Residents will set up a unique ID/Password with the central station monitoring company if a u-pass is unavailable
- ❖ A contact person and phone number for the central station Alarm Company will be provided to all residents establishing ID & Passwords.
- ❖ Placement of u-Pass tags: Tags should be placed in the upper left hand corner driver side windshield, away from any obstruction, **below the window tinting.**



## Setting Up Your Passwords Will Be The Homeowner/Tenant Responsibility

- ❖ For security reasons these primary and temporary passwords can only be entered, changed or deleted with your written permission. To set up passwords with the central station monitoring company e-mail the alarm company at [parkplace@amcest.com](mailto:parkplace@amcest.com)
- ❖ In the event there is an emergent need to establish one time only password, you can call us from the number listed as your home/primary telephone number. If that number matches our database, we will accept such a password to address your immediate need

**Please Note: That password cannot be more than ten letters long, a foreign word, contain numbers, or a compound word, i.e. boy-girl. Once your password is accepted you will receive confirmation.**

### Example:

**Name:** John Smith

**Unit No.:** 2308

**Home number:** 999-999-9999; Cell Number: 999-999-9999

**Master Password:** Flowers

**Temporary Password:** Autumn



# For The Hearing Impaired



**A code has been setup for families and guests that are hearing impaired.**

- ❖ Hearing impaired family members and visitors will continue to gain access via the Visitor lane at the front gate, but instead of a live guard, when the remote guard is on duty, all they need to do is dial '**Contact the Management office**', and press the call button. The virtual guard will answer, and the code will be recognized by the central station monitoring company as someone that is hearing impaired and the remote guard will open the gate for access
- ❖ An exception was made through the central station monitoring company and in order to accommodate residents and your guests. You will not be required to set up or use a password when accessing the Springfield Park Place community via the remote guard
  - ❖ Hearing impaired Residents need to be registered on the system. A letter from a physician may be required for registration



# Additional Information



- ❖ For more information on how to register your vehicles, contact us at [info@springfieldparkplace.com](mailto:info@springfieldparkplace.com)
- ❖ Or call The Management Office at 973.258.0040
- ❖ Visit us at [www.springfieldparkplace.com](http://www.springfieldparkplace.com), or stop by the Management Office at 2308 Park Place and say hello
  - ❖ Open office hours are Monday through Thursday, 10:00 – 2:00, or by appointment

